# Illinois Insurance

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# Department begins registration program for utilization review organizations

The recently enacted Managed Care Reform and Patient Rights Act (PA 91-617) requires any organization which performs utilization review (UR) in Illinois to register with the Illinois Department of Insurance beginning July 1, 2000.

The Act specifically defines UR as "... the evaluation of the medical appropriateness, necessity. efficiency of the use of health care services, procedures, and facilities." The Act further specifies that "no person may conduct a utilization review program in this state unless once every two years the person registers the utilization review program with the Department and certifies compliance with the Health Utilization Management Standards of the American Accreditation Healthcare Commission (URAC) sufficient to achieve URAC accreditation. . . ."

The Act allows the Department to promulgate rules to enforce compliance with the registration requirements. After lengthy discussions with numerous interested parties, Department Rule 5420 was finalized in June and became effective July 1, 2000. The rule establishes the format and the fee structure for registration. As required by the Act, registration is for two years. For entities accredited by URAC, the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), and the National Committee for Quality Assurance (NCQA) the registration fee is \$1,500 every two years. For non-accredited UR organizations the fee is \$3,000 every two years.

... some insurers have erroneously assumed that the UR registration requirement applies only to health insurers . . . .

Because of its placement in a health reform statute, some insurers have erroneously assumed that the UR registration requirement applies only to health insurers and the organizations they use for UR. In effect, the UR section of the Act is freestanding and applies specifically to any organization performing UR, regardless of the type of insurance involved. As such, the registration requirement applies equally to medical claims under property/ casualty contracts (such as medical payment claims under auto insurance policies) and to claims under accident and health contracts.

The only organizations not required to register are: 1) those which perform UR under the auspices of the Workers' Compensation Act and the Workers' Occupational Diseases Act (Class 2 (d) as addressed in Section 115 of the Act); organizations providing UR services only to the federal government; self-insured health plans under the federal Employee Retirement Income Security Act of 1974 (however, the Act does apply to persons conducting UR on behalf of those health plans); and hospitals and medical groups performing UR for internal purposes (unless the UR program is conducted for another person).

The Act generally leaves the determination of who needs to register up to the organization performing the UR. If an insurer has internalized the UR function with insurance company staff, that insurer must register and certify that it meets URAC standards. If an insurer enters into an arrangement with a third party to perform the UR function, it is incumbent upon the insurer to make sure the party performing UR is registered. It is also foreseeable that UR may be performed outside of the business of insurance. In such circumstances, those UR organizations would also have to register.

Likewise, there has been some confusion as to who actually has to register. Ultimately, the Act leaves it

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to each organization to decide whether they meet the definition of a UR organization. Such an organization might be anything from an individual physician to a fully staffed UR company to an insurance company. Ultimately, however, URAC standards seem to envision a process in which UR is conducted: from the initial referral, through interaction with the patient's physician, to an ultimate coverage decision and how denials can be appealed. URAC has promulgated standards to address the exact requirements for each step in this process.

As such, it is unlikely that a physician to whom an insurer refers a case and who simply provides the insurer with an opinion, constitutes a UR organization. When using individual physicians for specific case review, it would likely be the company which would have to bring its review process in line with URAC and be registered with the Department. It is up to the insurer and any physician making such determinations to decide who must register.

Additionally, the Act dictates the process which must be in place when UR decisions are made. Failure to meet all or parts of the URAC standards does not excuse registration. Rather, in order to make

determinations of medical necessity, appropriateness and efficiency, an organization must bring itself up to URAC standards as a prelude to registering or refrain from making such determinations.

In enforcing the requirements of PA 91-617, the Department will rely on the mandates of the Act, the application materials received, and market conduct examinations of registered entities. In instances where a market conduct exam concludes UR is taking place, but where no organization is registered, the Department will rely on its authority under the Act to take action against the UR firm and on its general authority under the Insurance Code to take action against any insurer found practicing UR without being registered.

PA 91-617 can be found on the Illinois General Assembly website at: www.legis.state.il.us under Public Acts. The UR provisions are contained in Section 85. A copy of the application forms, the UR rule and URAC standards can be found on the Department's website at: www.state.il.us/ins/URORegistration.htm.

For additional information, please contact David Grant at (217) 782-6369.◆

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Director of Insurance

## 2000 insurance legislation

Following is a synopsis of the insurance-related bills passed by the Illinois General Assembly during the Spring 2000 session. Complete texts can be found at **www.legis.state.il. us**.

#### **House Bills**

**HB** 589 (PA 91-0800, effective 6/13/00)—adds Section 215 ILCS 5/143.11b to the Insurance Code to waive the nonrenewal requirement of Sections 143.17 and 143.17a to allow the transfer of property and casualty policies among or insurers within between insurance holding company system or insurers under common management, as the result of a merger, acquisition or restructuring of an insurance company. The insurer shall be required to give the insured at least 60 days advance notice of such change.

However, if the renewal premium increases by 30% or more or if there are changes in deductibles or changes in coverage that materially alter the policy as outlined by subsection b of Section 143.17a, then the nonrenewal notification of subsection b of Section 143.17a shall be applicable. The assignment or transfer of a policy or policies among insurers shall not occur unless the agent has a signed agency contract with the insurer to which the policy is to be transferred. If no such contract exists then the notice requirements of Sections 143.17 and 143.17a shall apply.

HB 1583 (PA 91-0887, effective 7/6/00)—amends various sections of the Illinois **Pension** Code and the State Employees Group Insurance Act of 1971 to make numerous changes affecting eligibility, benefits, and administration of benefits for various public employees for uniformity purposes. Amends the State Universities Article of the Pension Code to create a specific formula for retirement annuities.

**HB 2980** (PA 91-0845, effective 6/22/00)—creates the **Medical Care** Savings Account Act of 2000 to replace the repealed Medical Care Savings Account Act (820 ILCS 152/1 et. seg.) which sunset January 1. 2000. Allows an employer to deposit monies into a Medical Care Savings Account (MSA) for purposes of paying medical expenses of the employee and/or his or her dependents. MSAs allow the employer to provide affordable, high deductible catastrophic coverage and deposit the premium savings into a nontaxable medical savings account to pay for routine medical care of the employee. HB 2980 allows the employee to receive an income tax deduction under the Illinois Income Tax Act. The provisions of this bill sunset January 1, 2010.

**HB 3926** (PA 91-0808, effective 6/13/00)—amends the **Home Repair** and Remodeling Act (815 ILCS 513/25) to provide that, on and after January 1, 2001, any person engaged in the business of home repair and remodeling shall obtain and maintain in full force during the operation of the business public liability and property damage insurance in the amount of \$10,000 per occurrence for home repair or remodeling not in conformance with the law, unless that person has a net worth of not less than \$1 million as determined by the person's most recent financial statement.

HB 4176 (PA 91-0777, effective 1/1/01)—creates the Uniform Prescription Drug Information Card Act to require any health benefit plan that issues a card or other technology and provides coverage for prescription drugs, to also issue a prescription drug card. The uniform prescription drug card shall include the following data on the front of the card: the BIN number, processor control number, group number, card issuer indentifier, cardholder ID number and cardholder name.

The uniform prescription drug card shall include the following data on the back of the card: claims submission names and addresses and help desk telephone numbers and names. HB 4176 defines a health benefit plan to include both individual and group plans written

by insurers, health maintenance organizations, voluntary health services plans, multiple employer welfare arrangements (MEWAs), a plan provided by another benefit arrangement and third party administrators for self-insured and state administered plans.

**HB 4433** (PA 91-0735, effective 2/2/00)—amends Sections 215 ILCS 105/2, 105/7, 105/8, and 105/11 of the Comprehensive Health Insurance Plan Act concerning coverage for preexisting conditions. Excludes benefits during the first six of coverage only conditions for which treatment or medical advice was sought during the month period immediately preceding the effective date of the coverage rather than conditions for which an ordinarily prudent person would have sought coverage during that time period.

HB 4433 also provides coverage for breast reconstruction in connection with mastectomies including (1) reconstruction of the breast on which the mastectomy has been performed; (2) surgery and reconstruction of the other breast to produce a symmetrical appearance; and (3) prostheses and treatment of physical complications at all stages of mastectomy, including lymphedemas. The bill also provides specific coverage for oral surgery correction of cleft lip and palate and other craniofacial and maxillofacial birth defects.

#### **Senate Bills**

**Senate Bill 1326** (PA 91-0860, effective 6/22/00)—clarifies that **mutual insurers** with common management are also included in the definition of inter-affiliate for purposes of this Act.

Senate Bill 1511 (PA 91-0788, effective 6/9/00)—amends the State Employees Group Insurance Act (5 ILCS 355/6.12), the Illinois Insurance Code (215 ILCS 5/370a and renumbers 5/356y to 5/368a), the Health Maintenance Organization Act (215 ILCS 125/5-3), the Limited Health Service Organization Act

(215 ILCS 130/4003), and the Voluntary Health Services Plans Act (215 ILCS 165/10) to apply the **timely payment of health care services** by payors **to providers** to group as well as individual contracts of insurance.

Senate Bill 1617 (PA 91-0749, 6/2/00)—adds Section 215 ILCS 5/143.32 to the Illinois Insurance Code to provide that insurance for private passenger automobiles must include coverage for the replacement of child safety seats if the seats were in use at the time of the accident.

Senate Bill 1657 (PA 91-0756, effective 6/2/00)—amends the Illinois Health Finance Reform Act in Sections 20 ILCS 2215/2-1, 4-1, 4-2, 4-3 and 4-5, to **collect information** concerning outpatient surgeries at hospitals from provider billing forms. Requires the Illinois Health Care Cost Containment Council, in cooperation with the Department of Public Aid, the Department of Insurance, and the Department of Public Health, to establish a system for the collection of the outpatient surgery information. The bill also adds two members to the Council and requires five of thirteen Council members to represent providers (2 physicians, 2 hospitals, and 1 ambulatory surgical treatment center).

**Senate Bill 1658** (PA 91-0757, effective 1/1/01)—repeals the existing language and standards for group workers' compensation pools under the Workers' Compensation Act (820 ILCS 305/4 amended and 820 ILCS 305/4a repealed), Workers' Compensation Occupational Diseases Act (820 ILCS 310/4 amended and 820 ILCS 310/4a repealed), and the Illinois Insurance Code (215 ILCS 5/464a repealed) to reinstate many of these provisions as a new Article of the Illinois Insurance Code (215 ILCS 5/107a.01 et. seq.).

The bill includes provisions to expand the De- partment's regulatory authority over group workers' compensation pools by making them subject to regulation of financial reporting, annual statements and admitted assets, including stronger obligations, duties,

(cont'd on p. 4)

### Staff announcements

Two veteran staff members have recently been named to supervisory positions. **John Gatlin** was named Supervisor of the Property and Casualty Compliance Unit, and **Patrick Hyde** was appointed Assistant Chief Examiner of the P&C Financial Examination Section. John has been an insurance analyst since 1979. Pat has served as a financial examiner since 1990.

The Illinois Department is also pleased to recognize those staff members who have been elected to offices in professional organizations or who have attained professional designations over the past few months.

#### **Elected Offices**

Larry Ahern, Asst. Chief Examiner—Board of Governors, Society of Financial Examiners (SOFE); Chairman, SOFE Publications Committee:

Pam Donnewald, Asst. Deputy Director—At Large Officer and Board of Directors, Insurance Regulatory Examiners Society (IRES); President, Land of Lincoln CPCU Chapter;

**Tom Farrell**, EDP Audit Specialist—Chairman, SOFE Automated Examination Specialist Committee;

**Larry Gorski**, Life Actuary—Board of Directors Society of Actuaries and American Academy of Actuaries;

**Mike Hessler**, Asst. Deputy Director—Board of Directors, IRES;

Pat Hyde, Asst. Chief Examiner—SOFE Executive Committee; Program Chairman, SOFE Career Development Seminars;

**Lesslie Morgan**, Internal Auditor—Illinois Internal Audit Advisory Board

**Don Wulf**, Asst. Deputy Director—Executive Committee, Insurance Data Management Association; Vice President elect, LaSalle Street Club.

#### **Designations**

**Gita Dockens**, Financial Examiner—Certified Financial Examiner (CFE):

**Rick Hidlebaugh**, Supervisor, Office of Consumer Health Insurance—Associate in Customer Service (ACS):

**Tom Karas**, Financial Examiner—Accredited Financial Examiner (AFE);

**Tina Mansfield**, Training Coordinator—Associate in Insurance Regulatory Compliance (AIRC). ◆

## **Surety bonds**

The Secretary of State's Office has asked the Department of Insurance to publish the following notice to insurance companies that issue surety bonds.

Renewal of **mileage license plates** requires a **surety bond** in the amount of \$500 for each vehicle owned or leased. The insured is required to sign the bond and submit it with the application(s) and applicable fees. However, some insurance companies have been sending the bonds directly to the Secretary of State's Office.

When that occurs, the Secretary's Office must then mail the bond back

to the insured so he or she can sign it and submit all required paperwork at the same time. The application cannot be processed unless all documents are received together. Insurance companies are also reminded that they must attach a power of attorney form to the bond before they send it to the insured.

The Secretary of State's office can only accept the original bond. They do not accept copies or faxes. Questions on these procedures should be directed to Gerald E. Redpath Jr., Secretary of State's Office, (217) 785-1810.◆

#### legislation (cont'd from p. 3)

and management standards for directors/trustees of the pools and their administrators. Provides the Director of Insurance the ability to issue corrective orders to subject these pools to similar liquidity and rehabilitation standards as traditional insurers.

Finally, Senate Bill 1658 amends the Workers' Compensation Act by adding 820 ILCS 305/10.1 to permit lump sum settlements for workers compensation disability benefits.

**Senate Bill 1701** (PA 91-0796, effective 6/9/00)—amends the Illinois Insurance Code (Sections 215 ILCS 107.02, 107.15a, 107.15b, 107.17, 107.21, 107.26, and 107.29) in relation to insurance exchanges to provide authority to establish privately a owned exchange for the reinsurance and insurance of risks. Specifically: removes the statutory creation of an insurance exchange, provides that any insurance exchange that is created is separate and distinct from the state, authorizes the creation of a guaranty mechanism for the protection of policyholders, provides for at least five, rather than five, public trustees for an exchange, authorizes the establishment of a privately owned Immediate Access Security Association separate from the state to manage liquidations of insurance syndicates, and removes the statutory creation of that Association.

Senate Bill 1860 (PA 91-0798, effective 7/9/00)—repeals and restructures various state governing boards and commissions, including abolishing the Automotive Engineering Advisory Panel (215 ILCS 5/143.28).◆

## **Conservation ordered for Illinois Environmental Services Work Comp Trust**

The Circuit Court of Cook County placed Illinois Environmental Services Workers Compensation Trust, Inc. in conservation on July 31, 2000. Director Nat Shapo petitioned for the conservation based on the Department's determination that the company was insolvent by more than \$600,000.

The Trust was organized in November 1991 pursuant to the Illinois Workers Compensation Act for the purpose of administrating a program of group self-insurance for workers compensation loss exposures for members of the Illinois Association of Environmental Service Companies. As of December 31, 1999, the Trust reported earned premium of \$1.4 million and a net loss of approximately \$950,000.

The Court Order allows the Director to conserve the Trust's assets for the protection of its

claimants and creditors. The Order also contains an injunction prohibiting suits against the Trust outside of the conservation proceedings.

The conservation proceedings are being handled by the Office of the Special Deputy Receiver representing the Director of Insurance, 222 Merchandise Mart Plaza, Suite 1450, Chicago, Illinois 60654; (312) 836-9500.◆

## **Department rules review**

The full text of Department rules is printed in the *Illinois Register* published weekly by the Illinois Secretary of State's Index Department, 111 E. Monroe St., Springfield, IL 62756. Subscriptions are available from that source for an annual fee of \$290. Issue numbers and a Department contact person are listed below after each rule summary.

Copies of rules are also available upon written request to the Department of Insurance at a \$1 per page charge. Adopted rules are codified in Title 50 of the Illinois Administrative Code.

Rule 4001 (Privacy of Personal Information) was promulgated on an emergency basis for 150 days beginning August 11, 2000, to establish the date by which persons regulated by the Department must comply with the provisions of Title V of the Gramm-Leach-Bliley Act (GLBA). This Act, which becomes effective November 13, 2000, requires companies, producers, and other Department licensees develop privacy policies, develop systems for implementing those policies and protecting personal information of consumers customers, and provide notices to all customers prior to either the effective date or a later compliance date established by rule by the regulator.

This emergency rule will establish a compliance date of July 1, 2001, for entities regulated by the Department of Insurance. This date is consistent with the compliance date established by federal regulators responsible for enforcing this Act as it applies to federally regulated financial institutions.

By establishing the rule now, the Department provides the necessary certainty affected companies and producers need to develop the policies and systems required to comply with the Act in accordance with standards being developed on a national basis. A delay in promulgating this rule would lead to confusion and haphazard implementation of the privacy protections. Until the Director establishes a compliance date, companies and producers exposed to legal liability should they fail to implement the GLBA requirements by November 13, 2000. However, it is impossible for companies and producers to comply by that date since standards for compliance are still under development and are not likely to be adopted until later this year.

The complete text of the rule is available on the Department website at **www.state.il.us/ins/industry info.htm**. (Vol. 24, #33; Cindy Stephenson)◆

### **Exam reports filed**

#### **Financial**

Catholic Fraternal Life 09/07/00

Catholic Order of Foresters 09/07/00

Illinois Homecare Council Workers Compensation Trust 08/23/00

Interstate Bankers Life Insurance Company

08/02/00

Life Services Network Trust 07/17/00

Louisville Clay County Farmers Mutual Fire Insurance Company of Louisville, Illinois

08/31/00

Polish National Alliance of the United States of North America 09/07/00

Polish Women's Alliance of America 09/07/00

RML Insurance Company 08/02/00

Sisters of Mercy Risk Pooling Plan & Trust

08/03/00

The St. Paul Insurance Company of Illinois

08/23/00

York Insurance Company 08/16/00

#### Market Conduct

National Heritage Insurance Company 08/11/00◆

## **Producer regulatory action**

(Copies of regulatory orders are available upon written request to the Producer Regulatory Unit, for \$1/page. The number of pages are indicated in parentheses following the effective date.)

#### Stipulation and Consent Order—Civil Forfeiture Paid

Susan Anderson 38732 North Hilltop Antioch, IL 60002 Effective 07/28/00 (3)

Futurecare Financial Group 196 Peregrine Lane Hawthorne Woods, IL 60047 Effective 08/11/00 (5)

Gregory Jansen 196 Peregrine Lane Hawthorne Woods, IL 60047 Effective 08/11/00 (5)

Kenneth Ephraim Kapper 105 Williford Road Jonesboro, IL 62952 Effective 08/24/00 (3)

The Jack Nebel Companies, Inc. PO Box 159
Palatine, IL 60078
Effective 08/11/00 (5)

#### **Denial of Request for License**

Jon S. Adams 1534 Clinton Place River Forrest, IL 60305 Effective 7/21/00 (3)

Akanni W. Adegbite 2810 Rhodes Avenue, Apt. 9 Northlake, IL 60164 Effective 08/14/00 (9)

David K. Fleenor PO Box 405, 1617 Annis Mattoon, IL 61938 Effective 7/31/00 (3)

Wesley Harsley 7036 Greenhaven Drive St. Louis, MO 63136 Effective 8/14/00 (3)

James C. McDowell 143 West 125th Street Chicago, IL 60628 Effective 08/14/00 (10)

Melvin Preston 4360 South Lamon Chicago, IL 60638 Effective 7/21/00 (3)

Alan D. Root 2670 Kindsway New Lenox, IL 60451 Effective 08/14/00 (2) Jack S. Nebel 1868 Stuart Lane Inverness, IL 60067 Effective 08/11/00 (5)

Mark Richardson 317 North Park Boulevard Freeport, IL 61032 Effective 07/19/00 (3)

David J. Shewmake 110 Pratt Lane Plainfield, IL 60544 Effective 05/05/00 (6)

Shewmake Insurance Agency, Inc. 13651 South Cicero Avenue Crestwood, IL 60445 Effective 05/05/00 (6)

Union Service Agency, Inc. 223 West Stephenson Street Suite 205 Freeport, IL 61032 Effective 07/19/00 (3)

#### Stipulation and Consent Order— No Civil Forfeiture

Barbara A. Albanese 8647 Highway 163 Millstadt, IL 62260 Effective 08/11/00 (3)

Paul A. Amrein 7010 Plymouth Court Tinley Park, IL 60477 Effective 07/10/00 (4)

Robert Johnson 17626 Stonebridge Drive Hazel Crest, IL 60429 Effective 07/10/00 (3)

Harold E. Robinson 806 Pin Oak Lane Park Forest South, IL 60466 Effective 07/28/00 (3)

## Revocation of Licensing Authority

Shilu Amin 199 Sherwood Drive Wood Dale, IL 60191 Effective 07/10/00 (1)

Borachuk Insurance Agency, Inc. 402 North Wilmette Ave. Westmont, IL 60559 Effective 08/24/00 (1)

Gary L. Boundy 604 Dale Street, Ste. E Normal, IL 61761 Effective 08/11/00 (1)

Carl D. Campbell 19404 Elm Drive Country Club Hills, IL 60478 Effective 08/11/00 (1)

Scott A. Conard 4205 Sassafras Lane Mount Vernon, IL 62864 Effective 08/29/00 (1)

David O. Dail 24718 1st Ave. North Hillsdale, IL 61257 Effective 07/24/00 (1)

Edgar Gutierrez 2531 North Jackson Street Waukegan, IL 60087 Effective 07/19/00 (1)

Michael B. Spano 8813 Lakeridge Darien, IL 60561 Effective 07/20/00 (2)

Joseph C. Youhanna 2115 West Farwell Street, Apt. 207 Chicago, IL 60645 Effective 08/24/00 (1)

#### **License Suspension**

Willie R. Barron Jr. 17787 Devon Drive Country Club Hills, IL 60478 Effective 08/24/00 (2)

Robert J. Hynes 2269 Keim Road Naperville, IL 60565 Effective 08/14/00 (2)

Rochelle L. Lilly 7732 South Cottage Grove, Apt. 18 Chicago, IL 60619 Effective 06/14/00 (2)◆

#### COMPUTER DATA REQUEST FORM

Licensee Data



Mail To: Public Sale Coordinator Information Systems Section Illinois Department of Insurance 320 West Washington Street, Fourth Floor Springfield, Illinois 62767-0001

Pursuant to [215 ILCS 5/408.2] information available from the Illinois Department of Insurance is listed below. For assistance call the Public Sale Coordinator at (217) 524-0605 - TDD (217) 524-4872, or e-mail suzann\_rhodes@ins.state.il.us See also the Department's Internet Home Page at http://www.state.il.us/ins/ Instructions: • All sales final. The Department does not have refund authority. This form must be completed entirely before requests can be processed or mailed. Payment must be received before requests can be processed or mailed. • The Department of Insurance will supply IBM-compatible tapes for any tape data set requested. -Customer must specify 9 track 1600 or 6250 BPI. The Department of Insurance will supply IBM-compatible diskettes for any diskette data set requested. —Customer must specify density of diskette desired.
 —Customer must specify comma delimited or non-delimited ASCII format. Return completed request form with your check made payable to Director of Insurance/SSRF to above address Data Requested: Amount Enclosed: Diskette size: 3.5" **Density:** □ LOW □ HIGH Data Type: Comma Delimited ■ Non-Delimited The undersigned hereby agrees that any data received as a result of this request will not be resold, reconveyed or otherwise transferred for cash, merchandise or any consideration or thing of value, to any individual, corporation, association or other third party. Requestor's Signature: Date Signed: Phone: Mail Request to: FEIN/SSN: City & State: Zip:

#### PRICE SCHEDULE—Effective September 19, 2000

Producers from Ten Zip Codes \$150/List/Diskette Third Party Administrators, Preferred Provider Administrators, Third Party Prescription Program licensees/registrants, and Utilization Review Organizations ..... \$100/List/Diskette/Tape **Complaint Data** Non-Confidential Standard Report (complaints by company, coverages or reasons) ...... \$200/Report Insurer Data Managed Care Organization Name, Address and Phone .......................\$100/List/Diskette Line of business Market Share (LAH, including Fraternals or P&C) ......\$200/Report Police/Firemen Pension Data Homeowner/Residential Fire Policy Counts Raw Data through 1995 \$200/Diskette (quarterly) Zip Code Market Share Report ......\$400/Report Company Detail Report (New, renewal, non-renewal and cancellation by zip for Chicago and East St. Louis) through 1995 . . . . . . . . . . . . . \$200/Report (quarterly) Company Detail Report (New, renewal, non-renewal and 

#### ALL SALES FINAL. THE DEPARTMENT DOES NOT HAVE REFUND AUTHORITY.

## **Hearings**

#### **Scheduled Hearings:**

Clifton McKinnis State Farm Fire & Casualty Co. Hearing No. 3802 Nonrenewal 9/20/00

Robert Thomas Ruscitti Hearing No. 3801 Suspension of licensing authority 9/26/00

Glass Masters, Ltd. Hearing No. 3803 Rate classification 9/26/00

#### **Matters Settled without Hearing:**

Allene Smith Standard Mutual Insurance Co. Hearing No. 3800 Dismissed 8/25/00

E. C. Fackler Insurance Services, Inc. (formerly E. C. Fackler, Inc.) Hearing No. 3756 Dismissed 7/31/00

#### **Completed Hearings:**

Andre L. Simmons Hearing No. 3688 Order of revocation rescinded 8/25/00

Dorothy Geller National Ben Franklin Insurance Company of Illinois Hearing No. 3793 Nonrenewal effective 8/25/00

Edwin J. Baker Hearing No. 3784 Licensing authority suspended 8/14/00

Aknni W. Adegbite Hearing No. 3773 Request for licensed denied 8/14/00 James C. McDowell, Sr. Hearing No. 3743 Application for license denied 8/14/00

Creative Label Inc.
National Council on Compensation
Insurance
Hearing No. 3764
Correct rate classification code
8/15/00

Reece Ebert Allstate Insurance Company Hearing No. 3792A Cancellation withdrawn 8/8/00

Stephen Meyers Hearing No. 3765 Order of revocation rescinded 7/25/00◆

Illinois Department of Insurance 320 West Washington Street Springfield, Illinois 62767

**Address Service Requested** 

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